SPAULDING RIDGE

CENTER OF EXCELLENCE

Build a lasting capability and protect your investment.

Anaplan Partner

Organizations exist in a state of constant change. Demands to respond to market trends, competitors' activities, and to constantly innovate means organizations must be smarter about how they introduce and scale new tools. Building Centers of Excellence (COE) for these new systems and processes creates tangible benefits:

> › INCREASE the likelihood of end-user adoption
> › PROVIDE solution available across different business segments
> › PROTECT the technology investment and highlight the tool
> › ENSURE the organization has the talent needed to maintain and enhance the solution in the future

Spaulding Ridge's proven method for developing COE is rooted in years of experience and based upon client feedback. We'll help identify the right operating model for your organization, build the COE team, and create the foundational assets that will adapt with your business, no matter where the future takes you.

KEYS
TO SUCCESS

START EARLY
Identify your COE team during project kick-off. The COE team will build, learn, and troubleshoot the solution from Day One, arming them with the skills they need.

ENABLE YOUR TEAM TO TEACH OTHERS
Document your processes and solution attributes to prevent knowledge attrition. Provide training to new COE team members and ensure the COE can manage future projects.

ESTABLISH BEST PRACTICES
Decide on common usability guidelines and naming conventions so data is accurate and complete without duplications. This will allow the COE to govern and audit your process, and scale the solution within different business groups.

BUILD A COMMUNITY
Communicate your success across the organization. Create a virtual hub for users to share work products, ideas, best practices, and ask questions.

CONTINUE TO BUILD AND LEARN
The COE will become experts in your business processes, skilled at maintaining technical solutions and will foster a culture of learning. Your business saves time and money by being self-sufficient.

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